## ROBERTS COMMERCIAL REAL ESTATE SERVICES

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The experience you need, the services you require and the attention you deserve.

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Roberts Commercial Real Estate Services defines the standards for office. industrial and retail real estate acquisitions, development, management, leasing and facility services. With a depth of experience, leading-edge technologies, and a commitment to excellence, we adhere to the principles of partnering, trust, earned respect, open communication and coordinated teamwork. We aggressively incorporate the best practices of the construction industry and strive to exceed expectations and achieve superior results for our partners, clients and tenants.

#### **FACILITY SERVICES WE OFFER**

- TAILORED MAINTENANCE AGREEMENTS
- ENGINEERING SERVICES
- ENERGY MANAGEMENT SERVICES
- PROJECT MANAGEMENT SERVICES
- MAINTENANCE AND OPERATIONS
- CENTRALIZED PURCHASING AND FINANCIAL REPORTING
- PROPERTY CONDITION ASSESSMENTS
- PREVENTIVE MAINTENANCE SYSTEMS

#### Integrated Facility Services

Focus on your core business and leave the rest to the facility service professionals at Roberts Commercial. With one contact and consolidated services, your company will save both time and money. Clients costs are reduced through consolidation and competitive bidding of contracted services, scope of work and Roberts buying power.

#### PRICING AND SCHEDULING STRUCTURE

Our preferred pricing structure for fee base management and facility services is fixed fee based on the size and complexity of the facilities. We offer on-call, block hour and a annual subscription plans to our clients to reduce overhead expenses.

➤ Provides service and repairs for isolated incidents or pressing needs Block Hour > Provides a discounted rate for service when purchased in blocks

Annual Plan > Provides monthly preventative maintenance visits and unlimited service calls

### FACILITIES TECHNOLOGY

Our web-based work order and maintenance management system makes contacting us an easy and stress free process.

#### SUSTAINABILITY

Roberts Commercial works hard to minimize the environmental impact of building operations through the use of environmentally responsible products, equipment and procedures. We promote green building programs with both owners and tenants.

#### **PERSONNEL**

Our people/talent are our greatest asset and we invest heavily in this to ensure growth and retention of our professionals. Maintaining our in-house staff and service contractors increases resource efficiency. Consistent standards and practices across locations enables benchmarking and comparison of facilities.

#### SAMPLE FACILITIES SERVICES

**Ballast Replacement** Ceiling Tile Repair/Replacement Door/Hinge/Hardware Repair **Wall Repair Wood Trim Repair** Fixture/Furniture Moving Lock/Deadbolt Install & Repair **Plumbing Repairs** Entry Door Repair/Replace

**Furniture & Equipment Assembly HVAC PM/Filter Changes Light Bulb Replacement Light Fixture Installations Painting** Relamping **Board-Up Services Electrical Repair** Heating, Air Conditioning and Refrigeration

Whether it is facility services, project marketing and brokerage, tenant selection and lease negotiation, report preparation or asset management and valuation, our experience allows us to successfully represent and advise our clients, ensuring that all of their commercial real estate goals are accomplished.